

SPACE

28/09/10

To whom it may concern


I am writing regarding the training services provided to us by Gow Learning International. We currently have 15 students who are either enrolled and/or have graduated from a variety of programs including Diploma of Business, Warehousing and Customer Contact.

I am happy to support Gow Learning as I find the courses are of good quality, are well supported and very appropriate and relevant to the trainee's workplace. The most important thing is that it makes staff stop, think and reflect on their role and their job. It helps them to think about how to perform their job better – whether it be communicating with each other or with clients, managing a team, motivating others or any of the other skills they are learning. Essentially it is helping staff to think about how they can do things better and make their role work better in their team.

The support from Gow's assessors is excellent. Our assessor manages the entire process well – from signup to assessment to graduation. She is pushy enough to make sure people are going to commit to complete the assessments but also friendly enough that the process is comfortable and effective.

I look forward to continuing to work with Gow Learning both now and in the future.

Yours sincerely



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